

Coronavirus (COVID-19)

Suspected cases: Steps to take in the pharmacy



British Columbia
Pharmacy Association

<h1>1</h1> <p>IDENTIFY</p>	<ul style="list-style-type: none">• If patient presents with respiratory symptoms (fever, cough, difficulty breathing), give patient a mask and/or ensure at least 2 metres distance between yourself and the patient.• Ask patient to perform hand hygiene.
<h1>2</h1> <p>ISOLATE</p>	<ul style="list-style-type: none">• Place patient in designated area of the pharmacy with at least 2 metres away from other patients• Put on appropriate Personal Protective Equipment (PPE) e.g. gloves, mask, eye protection.• Perform hand hygiene before and after patient care.• If the pharmacy does not allow for physical distancing, ask patient to return to vehicle (where applicable) and speak over the phone.
<h1>3</h1> <p>ASSESS</p>	<p>Use the BC COVID-19 Symptom Self-Assessment Tool to determine next steps (https://covid19.thrive.health/).</p> <ul style="list-style-type: none">• Assess signs and symptoms• Inquire about travel history in last 14 days• Inquire about contact with a person with COVID-19 (probable or confirmed)
<h1>4</h1> <p>DECISION</p>	<ul style="list-style-type: none">• If symptoms are severe, call 9-1-1 or send patient directly to emergency department• If symptoms are manageable, advise patient to stay home and self-monitor symptoms within the next 14 days.• If patient has travelled outside Canada within the last 14 days and/or been in contact with a person with COVID-19, advise patient to self-isolate and monitor symptoms within next 14 days.• Advise patients to call HealthLink 8-1-1 if symptoms worsen.• Provide patient resources on COVID-19.• Clean and disinfect surfaces touched by the patient.