

# Policies on 30-day supplies

## from Private Payers



Payer	Policy on 30-day supplies	Relevant Reference
Pacific Blue Cross	Will allow as per provincial recommendations, based on pharmacist judgement. Document rationale.	<p><a href="#">COVID-19 (coronavirus) update for Pharmacy Providers</a></p> <p>As of March 16, the BC Ministry of Health and College of Pharmacists of British Columbia put forth recommendations determining best practices for early refills and emergency supplies, which requires pharmacists to use their best judgment to ensure that everyone gets the medicines they need to support overall health and wellness.</p> <p>Pacific Blue Cross is fully aligned with these recommendations. We support pharmacist decisions in these circumstances and are committed to paying claims as per the new guidelines from the College and the Ministry.</p>
TELUS Health	TELUS will honour pharmacist professional judgement in determining the appropriateness of the quantity dispensed.	<p><a href="#">TELUS Health Communication to Pharmacy Managers (March 20 2020)</a></p> <p>New Brunswick, Nova Scotia, Newfoundland, Saskatchewan, and Quebec have recommended limits to the quantity of drug dispensed (most commonly a 30 day supply), and TELUS will support this position. For the remaining provinces, TELUS will honor pharmacist professional judgement in determining the appropriateness of the quantity dispensed. This is a dynamic situation and other provinces may follow suit; at such time, TELUS will support the provincial position.</p> <p>TELUS Health will continue to respect the pharmacist's ability to therapeutically substitute where clinically appropriate without a prescription, in those provinces that legally allow this expanded scope of practice.</p>
Green Shield	GSC temporarily lifting the requirement to dispense maintenance medications in a 90-day supply during the COVID-19 pandemic.	<p><a href="#">GSC March 2020 Update Communication</a></p> <p>To ensure patient access to care and medication supply is not compromised during this critical time, GSC supports the recommendation from the Canadian Pharmacists Association to limit dispensing to a 30-day supply and is <b>relying on pharmacists, as front-line healthcare providers, to use their professional discretion</b> when deciding on the most appropriate days' supply to dispense to any given patient. To that end, and until further notice, we are temporarily lifting the requirement to dispense maintenance medications in a 90-day supply during the COVID-19 pandemic.</p>
Express Scripts	ESC will accept 30-day supplies based on professional judgement. Document rationale.	<p><a href="#">Express Scripts – Reminder: Early refill and emergency supply policy (Mar. 20, 2020 newsletter)</a></p> <p>We are closely monitoring provincial and college guidelines for appropriate dispensing practices and when deemed appropriate based on pharmacy professional judgement, will support a 30-day supply of maintenance medications.</p>
ClaimSecure	For CS drug plans that require 90-day maintenance drug dispensing, short fills can be overridden with intervention code MG during the pandemic. Document rationale.	<p><a href="#">ClaimSecure – COVID-19 Dispensing Frequency (Mar. 31, 2020 newsletter)</a></p> <p>At this unprecedented time, we defer to pharmacists' professional judgement in managing the drug supply chain to ensure all patients continue to receive the medications that they need. As such, effective March 20, 2020, ClaimSecure has been reimbursing all maintenance drug claims for a day-supply ranging from 28 to 100 regardless of the day supply originally prescribed.</p> <p>Under normal circumstances, pharmacists are typically encouraged or expected to dispense 90-100 day supply for patients who are stabilized on their maintenance drugs. This practice is still encouraged where feasible. If you are dispensing a lower day supply for patients whose drug plan requires Mandatory 90 Days Maintenance Drug dispensing, please use the intervention code "MG – Over-ride, pharmacist judgement" to allow the claim to be processed on-line in real time.</p> <p>It is important to document the reason for modifying the quantity and day supply on the original prescription or your electronic records for audit purposes.</p>