Emergency Supplies

from Private Payers



Payer	Emergency Supplies Allowed	Relevant Reference
Pacific Blue Cross	Yes	COVID-19 (coronavirus) update for Pharmacy Providers
		As of March 16, the BC Ministry of Health and College of Pharmacists of British Columbia put forth recommendations determining best practices for early refills and emergency supplies, which requires pharmacists to use their best judgment to ensure that everyone gets the medicines they need to support overall health and wellness.
		Pacific Blue Cross is fully aligned with these recommendations. We support pharmacist decisions in these circumstances and are committed to paying claims as per the new guidelines from the College and the Ministry.
TELUS Health	Yes	BCPhA Direct Confirmation with Telus
		Emergency prescription supplies by a pharmacist are accepted as long as the regulatory requirements are satisfied and appropriate documentation is provided.
Green Shield	Yes	BCPhA Direct Confirmation with Green Shield
		Emergency prescription supplies by a pharmacist are accepted as long as the regulatory requirements are satisfied and appropriate documentation is provided.
Express Scripts	Yes	BCPhA Direct Confirmation with Express Scripts
		Emergency prescription supplies by a pharmacist are accepted as long as the regulatory requirements are satisfied and appropriate documentation is provided.
ClaimSecure	Yes	BCPhA Direct Confirmation with ClaimSecure
		Emergency prescription supplies by a pharmacist are accepted as long as the regulatory requirements are satisfied and appropriate documentation is provided.