John Smith

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# profile

Highly motivated and well-organized professional with two years of hands-on experience working in community pharmacies. Exceptional customer service and problem-solving skills. Registered as a Temporary Limited Pharmacist with the College of Pharmacists of BC to help with the COVID-19 crisis

# Experience

Local Drugstore Fort St. John, BC

Student Pharmacist (Practicum) 2019 – 2020

* Dispensed prescriptions in busy rural community pharmacy (200-300 per day)
* Assisted patients at the counter and received and responded to inquiries
* Assisted with influenza vaccine clinics
* Managed OTC and prescription medication inventory
* Flagged patients for potential medication review or additional services offered by pharmacy

Local Grocery Store Vancouver, BC

Delivery Driver 2013-2016

* Executed daily pre-trip safety inspections on vehicle; Verified and completed required documentation and reports
* Followed dispatch instructions and communicated with the store as required, including delays, arrivals and defective products.
* Communicated with customers to determine delivery needs; Demonstrated external customer service
* Exceptional at high-stress customer service environments. Received and resolved issues and complaints

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# Education, REGISTRATION AND CERTIFICATIONS

University of British Columbia Vancouver, BC

Doctor of Pharmacy (Pending Graduation) 2020

Bachelor of Science, Chemistry

# SKILLS

* Immunization and Injections for Pharmacists Certification
* TELUS Assyst Rx-A, Healthwatch and Kroll Pharmacy Software
* Microsoft Word, Excel and Powerpoint
* Standard First Aid, AED, Level C CPR Certification
* Languages: English, French and Mandarin